

EkoTurizamViženčar - terms and conditions

We are pleased that you have chosen to join us in our wonderful nature. Please note the following terms and conditions and general instructions. Please read the terms and conditions carefully.

1. THE PRICE INCLUDES

- Your stay at EkoTurizamViženčar
- Luggage transfer upon arrival from the car park to the accommodation and then back at the end of your stay via ski taxi (please notify us on the time of your arrival for organization purposes)
- Warm welcome
- Bed linen, towels, kitchen towels
- Free entry via lock
- Unlimited use of the sauna and bathrobes in the DeLux room. The sauna is only staying in the room.
- Daily change of bathrobes for the sauna

2. MANDATORY SURCHARGE

- Tourist tax: 2€/day for adults, 1€/day for children

3. PETS

- Please notify us if you are planning on coming to stay with pets so we can provide proper arrangements or let you know if that option is not available at the moment.
- Pets must be on a leash
- Surcharge of 15€/night

4. GUEST OBLIGATIONS:

- Paying the ADVANCE PAYMENT in the amount of 30 % of the total price within 8 days of receiving the reservation or by the date written on the reservation
- If the guest does not pay the advance payment within the specified period, the reservation is not confirmed
- The guest is obliged to leave the room or suite in the same condition as it was at the beginning of their stay. Otherwise, an additional 50 € for cleaning will be added to the invoice.

5. ARRIVAL DAY AND GUEST REGISTRATION

- Arrival is possible on the first day from 2 PM to 6 PM, departure on the last day by 10 AM
- For security reasons, guests must bring a valid ID upon check-in (ID or passport)
- On arrival day, the room or suite is reserved for the guest until 6 PM. In case of late arrival, the guest is obliged to inform us in advance - no later than 6 PM on the day of arrival. If the guest does not inform us in time, we are not obliged to keep the room or suite reserved, we also reserve the right to keep the received advance payment.
- Upon arrival in front of the lock, call: +386 41 647 545 MIA
+386 31 643 704 SILVO
+386 51 302 767 MAJA

- Upon check-in, you will receive a key to the room or suite, which also has a front door key. The guests have uninterrupted entry and exit from the accommodation and are independent of the working hours of the guesthouse.

6. RESERVATION CANCELLATION

If the guest is unable to attend the reservation due to unforeseen circumstance, the following conditions shall apply:

- If canceled up to 21 days before date of arrival, no fee will be charged
- In case of later cancellation or if you do not show up (NO-SHOW), the guesthouse is not obliged to return the advance payment.

7. CHILDREN

- One child up to the age of 5.99 stays for free, every other child up to this age is charged full kids price
- Children from 6 to 13.99 years of age are charged kids prices
- COT: 10 €/night

8. SMOKING

- Smoking is prohibited in all enclosed spaces
- The guesthouse has the right to charge an additional amount of € 150 to cover the costs of cleaning, refreshing and ventilating the room. In addition to the mentioned amount, any damage will be charged additionally.

9. EARLY DEPARTURE

- The guesthouse is not obliged to return the value of the overnight stay to the guest for early departure. For any exceptions as to the reason for early departure, prior management approval is required

10. PERSONAL PROPERTY

The guesthouse does not take any responsibility for guest property. Also, the guesthouse does not take any responsibility for the vehicle parked in the parking lot and also for the things stored in or on the vehicle.

ALL PRICES ARE IN EURO (€ / EUR) AND INCLUDE VAT.

EkoTurizemViženčar, Maria Mia Grillc s.p., Ambrož pod Krvavcem 23, 4207 Cerklje na Gorenjskem, 00386 (0)41-647-545